



Tri-City Volunteers

A Helping & Loving Hand to Our Needy.

Fremont Police Lend a Hand

We normally think about the police chasing bad guys and handing out speeding tickets but did you know they also do other things besides protecting our community? The Fremont police also prides itself on helping people and families in need.

According to Soledad Alvarez, Police Aid Coordinator, there are talented staff in the Records Department who are the first line of contact for people in need, 24/7, 365



days a week to assist and answer questions on the phones and at the front desk.

Their attitude is that no one is turned away and they try their best to assist whoever comes to the front desk. Ms. Alvarez tells us that "what usually happens is that people or families will come to our main office at 2000 Stevenson Blvd seeking help. There, depending upon their need, we try to help them through referrals to various agencies, including to Tri-City Volunteers."

With the wide cultural diversity of Fremont, Ms. Alvarez using the AT&T Language line has available translators to help in any number of languages on all shifts.

Officers are also participating in cultural sensitivity training. Interestingly enough, depending on the culture, some families will come to the Police Headquarters in the middle of the night so as not to feel ashamed or seen by their neighbors, to report a crime or seek help.

With the growing housing crisis, Tri-City Volunteers expects to see a rise in the number of families seeking help. At TCV we know that hunger is not restricted to the homeless. Many families in fine neighborhoods with working families and with homes are having a difficult time making ends meet. If you know of any such families be sure to tell them about how the Fremont Police Department may be able to help refer them, depending on their needs, to various agencies including TCV.